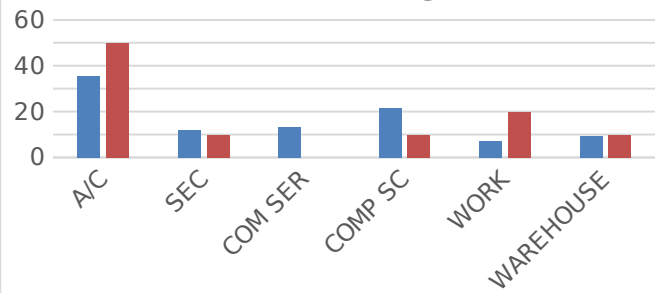


APPENDIX 1 for question 1:
(To be submitted)

COMPANY: LOTUS ORGANISER									
TITLE: Inventory and the Repartition of causes on sales documents									
DEPARTMENT: COMMERCIAL									
N o	Causes	Classification					Hierarchical display		
		M1	M2	M3	M4	M5	Primary	Secondary	Tertiary
1	Mixed instructions								
2	Permanent external nuisance								
3	Approximate used of new computerized materials								
4	Outdated printer								
5	Old and outdated printer cartridge								
6	Complex and long calculation								
7	Wrong interpretation of VAT								
8	Office colors are tiring								
9	Overloaded personnel								
10	Rubrics are poorly displayed in the printed matter								
11	Many errors on the subsequent readings								

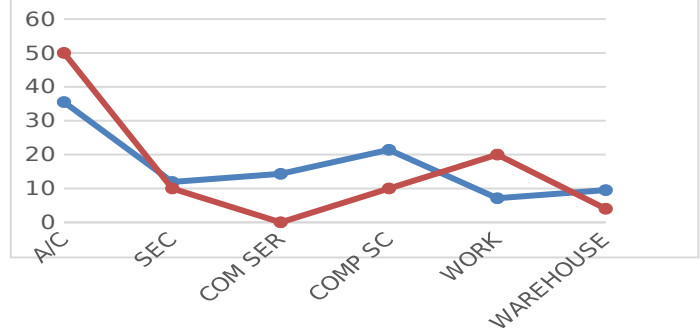
Appendix 3 for question 3.3
(To be Submitted)

NAME: A Histogram



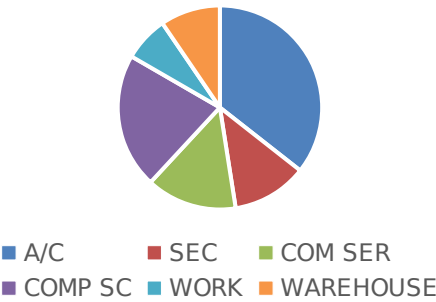
USE:
.....

NAME: A LINE GRAPH



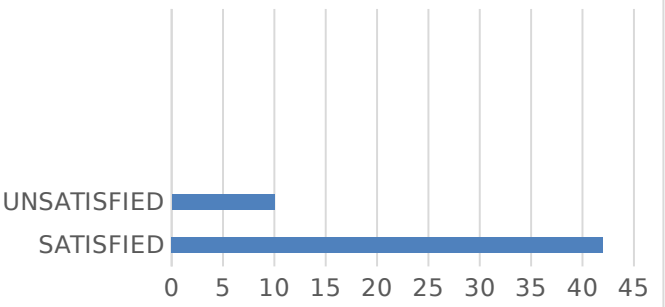
USE:
.....

A PIE CHART



USE:
.....

NAME: A BAR GRAPH



USE:
.....